

Medical Practice Board Certification-Becoming a Member of ACMPE

Presented by Michael O'Connell, FACMPE

A practice administrator expects that every physician that works in the practice is board certified. Why wouldn't the practice administrator be board-certified? The American College of Medical Practice Executives is the accrediting body for medical practice executives. It guides the Body of Knowledge for medical practice executives and helps them in the profession. Through this presentation, the participant will be able to:

- * Understand How to Join ACMPE
- * Review the Membership Requirements of Nominee, Member, and Fellow
- * Discuss the Process to Become a Nominee
- * Review the Oral, Written, and Objective Process to Become a Certified Member
- * Understand What a Fellow Is and the Professional Paper Requirements
- * Investigate the Resources Available to Help a Practice Administrator In the Job

The presentation is made by Michael O'Connell, MHA, FACMPE, ACMPE Forum Representative for the State of Ohio. He works with individuals and groups to better understand the resources and requirements available for ACMPE membership.

Schedule:

7:30 am - 8:00 am	Registration and Continental Breakfast
8:00 am - 8:10 am	Welcome, Krista Stock, CMPE, President OMGMA
8:10 am - 8:15 am	Program Introduction, Rosie Taulbee, FACMPE, President Elect, OMGMA
8:15 am - 10:00 am	Ethics: Leading to Overcome Issues Before They Become Problems <i>Presented by Grady Dougless</i> Module: Self/Team
10:00 am - 10:30 am	Morning Break with Business Associates
10:30 am - 12:00 pm	Addressing Clinical Mistakes <i>Presented by Dr. Paul Hoffman</i>
12:00 pm - 12:30 pm	OMGMA Legislative Update, Business Meeting & Bob Wolford, MGMA's Midwest Area President
12:30 pm - 1:30 pm	Lunch with Business Associate <i>or Presentation and Lunch with Michael O'Connell</i>
1:30 pm - 2:30 pm	Becoming a Member of ACMPE Understanding the Process of a Medical Board Licensing Audit <i>Presented by William Schmidt</i>
2:30 pm - 3:00 pm	Break with Business Associates
3:00 pm - 4:00 pm	Ethics: Leading to Overcome Issues Before They Become Problems <i>Moderated by Grady Dougless</i> Module: Team/Atmosphere
4:00 pm	Awards & Adjournment - Conference Evaluation and Drawing for \$100 CASH (You must be present to win)

ACMPE Credit: The American College of Medical Practice Executives (ACMPE) designates this program for credit hours commensurate with hours spent in education sessions.

Meeting Fees:

OMGMA Member.....\$79.	Make checks payable to OMGMA and mail it	OMGMA.
Non-Member or Guest.....\$100.	along with the completed registration form to:	PO Box 14882
Full Time Health Care Student ..No Charge!		Columbus, OH 43214

Note: You can also register online and pay with your credit card at our website www.ohiomgma.com

Refunds will be made only if two weeks written advance cancellation notice is received



Ohio Medical Group Management Association 2007 Spring Educational Conference

Friday - May 18, 2007

Northpointe Conference Center, Lewis Center, Ohio

Addressing Clinical Mistakes

Presented by: Paul Hofmann, Dr. P.H., FACHE

Ethics: Leading to Overcome Issues Before They Become Problems

Presented by: Grady Dougless, M.S.A.

Understanding the Process of a Medical Board Licensing Audit

Presented by: William Schmidt, Esq., State of Ohio Medical Board



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Presented by: Michael O'Connell, MHA, FACMPE



Ohio
A State Affiliate



Meeting Location:

Northpointe Conference Center
9243 Columbus Pike
Lewis Center, OH 43035
(866) 233-9393

A BLOCK OF ROOMS has been reserved for OMGMA. The room rate for this meeting will be \$134.00. (single occupancy) Remember, Thursday's evening dinner and Friday's morning breakfast are included in the room rate at Northpointe. A block of rooms has been reserved for those attending the conference. Call Northpointe directly for reservations.

PLEASE NOTE THAT YOU CAN NOW REGISTER AND PAY FOR THIS CONFERENCE ONLINE. GO TO WWW.OHIOMGMA.COM AND FIND THE FORM UNDER MEETING INFORMATION AND PICK THE MEETING REGISTRATION AREA.

May 18, 2007 Spring Educational Meeting Agenda:

Here's what's planned.....

Addressing Clinical Mistakes

Presented by Dr. Paul Hofmann

The surge of interest in reducing medical errors has focused principally on hospitals, but the majority of medical care is provided in physician offices. Most malpractice suits are motivated by anger, not greed. This presentation will examine the steps essential to maintaining relationships that build patient trust and confidence while reducing the potential for mistakes.

Objectives:

- Learn why the four critical elements of informed consent are relevant to clinical mistakes
- Understand how non-conforming patients, including those who make "unwise" decisions, influence clinical interventions and mistakes
- Acquire practical insights into the effective disclosure and prevention of clinical mistakes

Biography:

Dr. Paul Hofmann, president of the Hofmann Healthcare Group, Moraga, California, has worked in the health care field for over 35 years. For the past 10 years, he has devoted a majority of his time to assisting hospitals and health systems with accelerating their performance improvement efforts and writing, speaking and consulting on ethical issues in health care. He also serves as an advisor to health care companies and as an expert witness. Dr. Hofmann is a fellow of the American College of Healthcare Executives, a past member of its Leadership Advisory Committee, and has served as the College's consultant on health care management ethics since 1994. He continues to coordinate the annual ethics conference for the College and is co-editor of *Managing Ethically: An Executive's Guide*, published in 2001 by Health Administration Press. He is also co-editor of *Management Mistakes in Healthcare: Identification, Correction and Prevention*, recently published by Cambridge University Press. He is a past chairman of the national advisory board for the University of Chicago's Center for Clinical Medical Ethics, and has held a variety of appointments with the American Hospital Association, including chairman of both the Council on Research and Development and the Special Committee on Biomedical Ethics.

Ethics: Leading to Overcome Issues Before They Become Problems

Presented by Grady Dougless

This interactive workshop will help leaders of group practices surface ethical issues and overcome them before they impact individuals, the team, and the bottom line. Survey results will be shared to reinforce the relationship to the participants in each module.

Modules:

- **Self:** How do you see ethics in your workplace? Are you part of the problem or part of the solution? This module will introduce the basic ethics issues and create a dialogue for the future.
- **Team:** Does your Team have ethics and understand why they are important? This module will discuss the promotion of ethical standards and agreed-upon solutions in your organization before issues affect the Team.
- **Atmosphere:** This module focuses on creating an atmosphere that encourages the identification of issues and motivates organizational solutions for problem avoidance.

Biography:

With a rare mix of leadership and management talents, Grady has excelled at every challenge for over 25 years. His diverse challenges have required the motivation of highly intelligent and skilled aviators to reluctant and timid volunteers. Known for his ability to matrix together solutions which optimize personnel and their traits to anticipate and overcome unforeseen circumstances, Grady has received award after award for top performance.

Grady graduated from Texas Tech University with a degree in Chemistry. He served in several leadership roles while in college. He later earned a Masters degree in Systems Administration from St. Mary's University and was recognized as a Distinguished Graduate.

Graduating from pilot training as a Distinguished Graduate, Grady earned the Flying Training Award for superior airmanship. He was also recognized as the Top Graduate from his Instructor training class and instructed in three aircraft. While in the military, Grady wrote the initial implementation plan for the Air Force's conversion to Specialized Undergraduate Pilot Training and spearheaded a complete airspace restructuring for Cannon Air Force Base. He also has extensive international experience, having coordinated the sale of new fighter aircraft to Saudi Arabia and the beddown of new fighter aircraft for Singapore.

Grady also continues as a fully qualified commercial pilot with type ratings in the Boeing 737 and 747. He also volunteers time as the Secretary-Treasurer for Graham East Water Supply Corporation. He is a life member of the Air Force Association and the Order of Daedalians.

Understanding the Process of a Medical Board Licensing Audit

Presented by: William Schmidt, State of Ohio Medical Board

This presentation will walk you through the steps that are involved in a medical board audit by the State of Ohio. Mr. Schmidt will draw on his experience as an investigator to demonstrate that in many instances the medical group's office manager or administrator could have saved a physician from being investigated or even being disciplined.

Biography:

William Schmidt is a 1981 graduate of the Ohio State University College of Law. He has served in various capacities at the State Medical Board since then. The majority of his services has been in the investigative and enforcement functions of the Board. In his capacity Mr. Schmidt has directed or participated in several thousand investigations of the Medical Board licensees. He currently serves as an advisor to the Investigations, Enforcement and Compliance section.