

Ohio Medical Group Management Association
&
Ohio State Medical Association
Present

Payer Update

Friday, May 7, 2010

8:30 a.m. – 4 p.m.

The Conference Center at NorthPointe
Lewis Center, Ohio



Medical Group
Management
Association

MGMA[®]

Ohio

A State Affiliate

Ohio
State Medical
Association

The power of many. The voice of one.[®]



We are all working toward the same goals – decreasing costs, increasing access to health care and providing high quality service. The OMGMA/OSMA Annual Payer Update provides a place where practice managers and other supervisors and administrators can hear first-hand from payers about policy changes, administrative and operational processes and procedures, and how to minimize overall administrative hassle so you can get back to your most important job: caring for patients.

You won't have to spend any more time wondering or waiting to hear about:

- Prior authorization, pre determination and prior notification issues – what is required, how to streamline/fast-track the process, addressing patient and physician complaints,
- Pre-certifications, denials and appeals – tips to reduce administrative time and resources
- Patient collections from a payer's perspective, specifically in the area of high deductible health plans
- "Insider" information on how to get claims paid in a timely manner and get answers to your questions about policies and procedures that impact reimbursement

About Ohio Medical Group Management Association

OMGMA is the state affiliate of Medical Group Management Association, and is a medical educational society that seeks to fulfill the following vision:

1. To promote a program of mutual education in the field of medical group practice administration.
2. To disseminate information of mutual interest.
3. To improve administration in medical groups in order to serve the members of the Association and the medical groups they represent.
4. To cooperate with other organizations having similar aims and objectives.
5. To provide an environment of networking for members.

In order to fulfill these objectives, OMGMA sponsors three educational meetings per year. At each of these seminars, we bring in nationally recognized leaders in all aspects of medical group practice. In addition, we keep our membership advised regarding legislation and other news that impacts group practice through blast e-mail.

About Ohio State Medical Association (OSMA)

The Ohio State Medical Association is a statewide association representing 20,000 Ohio physicians, residents, medical students and practice managers. It is dedicated to improving the practice of medicine for physicians, their staff and patients, by advocating their position, saving them time and money, and promoting the medical profession. The OSMA is affiliated with the American Medical Association on the national level and county medical societies on the local level.

ACMPE Credit

The American College of Medical Practice Executives (ACMPE) designates this program for 5.0 credit hours, commensurate with time spent in the education sessions.

Registration Information

Location

The Conference Center at NorthPointe
9243 Columbus Pike
Lewis Center, Ohio 43035
(866) 233-9393
www.conferencecenteratnorthpointe.com

Overnight Accommodations

A limited number of rooms have been reserved at the Conference Center. The single occupancy room rate is \$162, and the double occupancy room rate is \$116 per person, plus tax. Both include a full dinner the day you check in and breakfast the next day. These rooms typically sell out fast. There are a number of other overnight accommodations options nearby. Call the NorthPointe directly at (866) 233-9393 to make your room reservation. Be sure to mention Group Code: OMGMA meeting for this special rate.

Special Needs

We fully intend to comply with the legal requirements of the ADA. If you need special accommodations in order to fully participate, please submit a written request to the OSMA at least two weeks in advance.

Substitution/Cancellation Policy

Cancellations received on or before April 27 are subject to a \$50 processing fee. Cancellations after April 27 and no-shows cannot be refunded. Substitutions from within the same group are acceptable.

OMGMA questions or exhibit/sponsor information contact:

Mindy Zaubi
Executive Director,
Ohio MGMA
P.O. Box 1460
Woodstock, GA 30188
Phone (330) 621-4353
Fax (770) 516-2459
main@ohiomgma.com
www.ohiomgma.com

OSMA questions or registration information contact:

OSMA Resource Center
3401 Mill Run Dr
Hilliard, OH 43026
Phone: (614) 527-6762 or (800) 766-6762
Fax: (614) 527-6763
info@osma.org
www.osma.org

Agenda

The following payers have been invited – actual confirmed agenda may vary. Each payer has been asked to be represented by someone from management, operations and medical policy, when appropriate to effectively answer all of your questions.

| | |
|-------------------------|--|
| 7:30 a.m. – 8:30 a.m. | Registration Continental Breakfast/Visit Exhibits |
| 8:30 a.m. – 9:15 a.m. | Welcome Legislative and Health Care Simplification Update <i>Tim Maglione, OSMA</i> |
| 9:15 a.m. – 9:35 a.m. | Anthem |
| 9:35 a.m. – 9:55 a.m. | UnitedHealthcare of Ohio |
| 9:55 a.m. – 10:25 a.m. | Break/Visit Exhibits |
| 10:25 a.m. – 10:45 a.m. | Medical Mutual of Ohio |
| 10:45 a.m. – 11:05 a.m. | Aetna |
| 11:05 a.m. – 11:25 a.m. | Humana |
| 11:30 a.m. – 12:15 p.m. | Q&A with Private Payers |
| 12:15 p.m. – 1:15 p.m. | Lunch |
| 1:15 p.m. – 1:30 p.m. | Using an Online Multi Payer Solution to Optimize Information and Payment Exchange <i>Jack Bernard, Availity LLC</i> |
| 1:30 p.m. – 1:45 p.m. | CareSource |
| 1:45 p.m. – 2 p.m. | Molina |
| 2 p.m. – 2:15 p.m. | Buckeye Community Health Plan of Ohio |
| 2:15 p.m. – 2:30 p.m. | Unison |
| 2:30 p.m. – 3 p.m. | Q&A with Medicaid Managed Care Payers |
| 3 p.m. – 4 p.m. | Palmetto GBA Medicare Part B OH/WV |
| 4 p.m. | Adjourn |

Questions

please submit by April 27

Please send your questions in advance to be sure that issues of concern to you are addressed. Questions submitted in advance will be answered first; questions submitted at the meeting will be answered as time allows. Payers cannot answer claims-related questions. For questions on a specific claim, you are asked to contact the health plan directly.

E-mail your questions to education@osma.org. In your e-mail, please indicate which payer your question is for (or for “all”).

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Registration - Deadline is April 27 or until capacity is reached!

For speedy registration, you may phone or fax in credit card registrations. If paying by check, please mail your registration and payment to the address below and allow 10 business days for processing.

Ohio State Medical Association
PO Box 71-4753
Columbus, OH 43271-4753
Phone: (614) 527-6762 or (800) 766-6762 Fax: (614) 527-6763
www.osma.org

Member Name (if different than registrant name) _____

Practice/Group Name or Affiliation _____

Street Address _____

City/State/Zip Code _____ / _____ / _____

Phone _____ Fax _____

First Registrant's Name _____

Title _____ E-mail _____

Second Registrant's Name _____

Title _____ E-mail _____

Cost

Please check appropriate member category – membership will be verified

| | Payment received on or before April 20 | Payment received April 21 – April 27 <i>(credit card only)</i> |
|--|---|---|
| OMGMA member and/or OMGMA member co-worker | ___ @ \$ 99 | ___ @ \$149 |
| OSMA member physician and/or his/her staff | ___ @ \$ 99 | ___ @ \$149 |
| Member of both OMGMA and OSMA | ___ @ \$ 99 | ___ @ \$149 |
| Not a member of either OMGMA or OSMA | ___ @ \$199 | ___ @ \$249 |

Total Amount Enclosed \$ _____

(Includes continental breakfast, refreshments, lunch and handout materials)

Method of Payment

Please check one:

Check enclosed (allow up to 10 days for delivery) payable to: Ohio State Medical Association

Credit card charge: (please check one) VISA MasterCard American Express

Card Number _____ Expiration Date _____

Name on Card _____ Signature _____

If you haven't received a written confirmation within one week of the meeting, we may have not received your registration, so please contact the OSMA to confirm your registration. If you attend without a confirmed registration, you will be charged the late fee. We suggest that you bring your confirmation letter with you to verify payment/registration should there be any questions.